



## SHIPPING A DEVICE TO BUDAPEST

Shipping merchandise to Budapest, Hungary, can sometimes be tricky. This is due to international shipping regulations for different countries. You are free to use any well-known international courier service of your choice for example: FedEx, UPS etc.

The following procedure **MUST** be followed when shipping merchandise to Budapest. This procedure is especially important to follow this procedure exactly as it is written. If you don't follow these steps, you will delay the arrival of your shipment in Budapest.

### Shipping

You are responsible for shipping costs to Budapest. We will cover the shipping costs when returning the device to you. We ask that you simply write on the shipping air bill the following:

- ✓ a value of **5 USD**;
- ✓ the item is a **SAMPLE** (this will allow for quicker turn-around for repairs);
- ✓ the item is a **Biofeedback device**;
- ✓ there is a **Harmonized Code 9018199000** which tells customs what is going out. The Harmonized Code may be necessary.

Please be sure to include an invoice to the shipment that details the same information. Please ship to the following address:

Mandelay Kft.  
Gyártelep 12001/33 hrsz 2310  
Szigetszentmiklós Hungary

If you have any questions, you may also e-mail Eva Barota on the [info@scio-educator.com](mailto:info@scio-educator.com) e-mail address.

Please note that the Budapest Home Office only pays for shipping costs of the repaired devices from Budapest. Any and all shipments to the Budapest Home Office, including warranty repairs, refurbishments are the responsibility of the sender.